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Dear Optimax User,

Update 1.3.166 is now on the Optimax website for you to download. The update contains all the 2009 tariffs we have received to date. They are :

- MedScheme
- Discovery
- Healthman
- Opticlear
- Medcor
- PPN
- NHRPL

The major tariffs still outstanding are Yaronna. As soon as we receive some response they will be loaded & placed on the website. You will receive an e-mail every time a new update is posted onto the Optimax website.

The process to update :

- a. Download update from web
- b. Run update
- c. Go to the Tabs at top of the Optimax screen & select **File** then go to **Price Update** then to **2009** then you have the option to select either **Prices** or **Codes & descriptions**. Please select **Prices** (only use **Codes & Descriptions** if you maintain your own prices – this option will NOT update the prices)
- d. After the price update has completed you will be asked to update **PPN Prices Yes/No** – select **YES** if you are contracted to PPN-
- e. as there are new prices.
- f. The next step is to select **YES** to the request to run the **Group Rules** (this will now update Medscheme, Discovery etc.)
- g. The update process is now complete.

Please bear in mind that almost every Optimax user is attempting to access the Optimax website to download the update & should you find the site slow or not available, please wait a while and try again. Downloading after hours is also an option. Should you experience any problems do not hesitate to give the Optimax Call Centre a call on 011 -548 8050 or send an e-mail to optimax@mhs.co.za.

The Optimax team wishes to take this opportunity to extend to everyone of you the very best for 2009. May 2009 bring joy, health & happiness. We know that it is going to be a challenging year with the economic downturn but by improving the quality of service to your patients, business can be increased. The most important aspect is to constantly keep in contact with your patients. Communication is vital – they need to know you care about them. Optimax provides those tools – please make use of them.

Best wishes,

Optimax