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April 2006.

Optimax -Healthbridge Integration

We are very happy to announce the roll out of the new Optimax/Healthbridge integration module. This module has been tested and has the sign off of acceptance by Discovery and Healthbridge. The new module totally eliminates any double capture of a claim including the new ICD10 codes which as we know often amount to twenty per claim.

The procedure is quite simple – the invoice is created in Optimax and flagged to be sent electronically and at the click of the mouse the invoice is imported into Healthbridge and from there submitted to the relevant Medical Schemes. This procedure most of you are familiar with. So the only new step is the click to import the claim from Optimax.

More than a year ago Optimax developed the capability to submit claims electronically directly from Optimax to MHS and then rerouted to the relevant schemes. This is a very powerful and sophisticated development and allowed the results from the scheme to be updated onto the invoice should there be any markdowns in price or rejections. This system was offered to Healthbridge but was declined by Discovery Health who insisted that the claims go directly to Healthbridge. This meant that we had to take a step back and start with new development to move the claim into the Healthsuite software. This we have done but this comes at a cost to us. Besides the development we will have to offer ongoing support to ensure the continued smooth transfer of claims between the two sets of software.

All Healthbridge users pay a monthly fee to Healthbridge for the use of the services and we receive a fee to maintain and support the software. Unfortunately the fee negotiated does not cover our costs. One option would be to increase the monthly Optimax support fees but this would disadvantage the Optimax users not making use of the Healthbridge facility as there are many optometrists using other switches or wish to remain with the double capture. In order to ensure that only the users of the Healthbridge Integrated module pay for this service, we have decided to make this module a billable module. This we believe is the fairest way – those deriving benefit pay for it. The monthly charge will be R45 ex per month irrespective of the volume of claims submitted. Whether one claim or hundreds of claims are submitted we must ensure that the service remains working.

The mandatory submission of ICD10 codes has added extra pressure to your staff in the double capture process and the auto allocation of ICD10 codes by the Optimax program and removal of the double capture is seen as a miraculous answer to your prayers. Now when you save the invoice, the ICD10 codes are automatically allocated and the claim exported invisibly to the Healthbridge software and onto the Medical Scheme.

To register for the new module, please complete the attached form & fax or e-mail the details back to us. On receipt of the form you will be able to download the update from the Optimax website that evening and start submitting once you have been upgraded by Healthbridge (on site visit)

Regards,

Optimax

Application for Optimax-Healthbridge Integrated module

To subscribe to the new module, please complete the following and fax back to Optimax at 011-548 8165.

Practice Details	
Practice Name	
Practice Number	
Optimax Acc No	
Add charge to monthly Debit Order / Credit Card	Yes <input type="checkbox"/>
Contact person	
Telephone No	
e-mail	

I accept that the agreed rate will come under annual review and authorise the monthly deduction to be adjusted accordingly after prior notification.

Signature

Date

Capacity